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Citizen Developer (role)	
	Citizen Developer
Description	An end user who creates new applications, programs or systems by using development environments provided by the enterprise IT

Business Technologist

### **Areas of Interest:**

- Citizen Development
- Microsoft Power Platform
- Low-code development
- Digital Transformation (DX)

## **Individual benefits for Citizen Developers**

Citizen Developers can also derive a number of individual benefits from their participation in Citizen Development initiatives. Here are some examples:

- Career Development: Citizen development can provide opportunities for individuals to develop new skills and knowledge in areas such as programming, application development, and project management. This can help individuals to expand their career options and advance their professional development.
- **Increased Visibility:** Citizen development can provide opportunities for individuals to showcase their skills and knowledge to a wider audience, including senior leaders and executives. This can increase their visibility within the organization and enhance their professional reputation.
- **Greater Autonomy:** Citizen development can provide individuals with greater autonomy and control over the software development process. This can enable them to have a greater sense of ownership and responsibility for the outcomes of their work, which can be personally rewarding.
- **Improved Job Satisfaction:** Citizen development can provide individuals with the opportunity to contribute to meaningful projects and make a positive impact on the organization. This can lead to increased job satisfaction and a greater sense of purpose in their work.
- **Enhanced Collaboration:** Citizen development can provide opportunities for individuals to collaborate with colleagues across different functions and departments, as well as with external stakeholders such as customers and partners. This can help to build stronger relationships and networks within the organization, and to foster a culture of collaboration and innovation.

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Citizen Development can provide a range of individual benefits that can enhance an individual's career development, job satisfaction, and sense of purpose. By participating in Citizen Development initiatives, individuals can develop new skills, expand their professional networks, and contribute to meaningful projects that make a difference to the organization and its customers.



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A citizen developer uses low-code or no-code platforms to create software without formal training

A Citizen Developer is an end user who creates new applications, programs or systems by using development environments provided by the enterprise IT. But in general a Citizen Developer is not a professional programmer, but a user who has the technical understanding to solve the demands made on him.

This is not a trained programmer, but someone who has the skills he has acquired to be able to create business applications himself. In support central IT should always be involved in the development process especially when dealing with difficult challenges such as security or the development of mobile applications. It is advisable to work with declarative tools, such as low-code platforms, because they make it possible to create application solutions with comparatively little technical understanding and without great programming skills.

Citizen developers can play an important role in digital transformation by empowering people with little or no IT knowledge to create applications.

#### **External links:**

- https://www.gartner.com/en/information-technology/glossary/citizen-developer
- https://www.forbes.com/sites/johneverhard/2019/01/22/the-pros-and-cons-of-citizen-development/
- https://www.integrify.com/blog/posts/citizen-developer-impact-on-the-enterprise/
- https://www.leapwork.com/blog/citizen-developer
- https://www.pmi.org/citizen-developer/news-and-highlights
- https://www.projectmanagement.com/Topics/Citizen-Developer/
- https://www.zoho.com/creator/citizen-developement.html
- Citizen Developers: Who are these Guys, Anyways?
- https://www.thoughtworks.com/podcasts/citizen-developer

#### role, citdev

#### ## ToDo ##



- Low-code and No-code Platforms
- Citizen Developer Tools and Frameworks
- Rapid Application Development (RAD)
- Workflow Automation
- Collaboration and Social Technologies
- User-Centered Design and User Experience (UX)
- Integration with Legacy Systems
- Data Management and Governance
- Security and Compliance
- Training and Support for Citizen Developers
- Citizen Development Communities and User Groups
- Business Process Management (BPM)
- Custom Applications for Business and Productivity
- Digital Transformation and Innovation
- Agile and DevOps for Citizen Development
- Citizen Development and the Future of Work
- Citizen Development and IT Governance

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