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# Knowledge Management

The process of creating, sharing, using and managing the knowledge and information of an organisation

Todo:

- [Project Cortex](#)
- Knowledge Networks
- [DIKW pyramid](#) Data-Information-Knowledge-Wisom (DIKW) Pyramid
  - [https://en.wikipedia.org/wiki/DIKW\\_pyramid](https://en.wikipedia.org/wiki/DIKW_pyramid)
- Machine learning (LM) & Machine teaching
- [Artificial intelligence \(AI\)](#)
- [Taxonomy of Records Management](#)

Snippet from [Wikipedia](#): **Knowledge management**

**Knowledge management (KM)** is the collection of methods relating to creating, sharing, using and managing the knowledge and information of an organization. It refers to a multidisciplinary approach to achieve organizational objectives by making the best use of knowledge.

An established discipline since 1991, KM includes courses taught in the fields of business administration, information systems, management, library, and information science. Other fields may contribute to KM research, including information and media, computer science, public health and public policy. Several universities offer dedicated master's degrees in knowledge management.

Many large companies, public institutions, and non-profit organisations have resources dedicated to internal KM efforts, often as a part of their business strategy, IT, or human resource management departments. Several consulting companies provide advice regarding KM to these organizations.

Knowledge management efforts typically focus on organisational objectives such as improved performance, competitive advantage, innovation, the sharing of lessons learned, integration, and continuous improvement of the organisation. These efforts overlap with organizational learning and may be distinguished from that by a greater focus on the management of knowledge as a strategic asset and on encouraging the sharing of knowledge. KM is an enabler of organizational learning.

The most complex scenario for knowledge management may be found in the context of supply chain as it involves multiple companies without an ownership relationship or hierarchy between them, being called by some authors as transorganizational or interorganizational knowledge. That complexity is additionally increased by industry 4.0 (or 4th industrial revolution) and digital transformation, as new challenges emerge from both the volume and speed of information flows and knowledge generation.

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Source: [YouTube](#)

## KM Tools

Knowledge Management Tools is comprehensive overview of knowledge management by examining its objectives, scope, strategy, best practices, knowledge management tools.

### Knowledge Management Processes

- Knowledge Management Processes Intro
- Knowledge Discovery & Detection
- Knowledge Organization & Assessment
- Act: Knowledge Sharing
- Act: Knowledge Reuse
- Act: Knowledge Creation
- Act: Knowledge Acquisition

### Knowledge Management Strategy

- Knowledge Management Strategy Intro
- Invest: Organizational Structures
- Invest: Organizational Culture Change
- Invest: Knowledge Retention
- Invest: Manage Core Competencies
- Invest: Manage External Network
- Invest: Knowledge Management Systems
- Knowledge Management Best Practices

### Knowledge Management Tools

- KM Tools by Category Intro
- Groupware & KM 2.0
- The Intranet & Extranet
- Warehousing Data & Data Mining
- Decision Support Systems
- Content Management Systems
- Document Management Systems
- Search Tools for Knowledge Retrieval
- Zendesk Competitors and Alternatives
- Knowledge Base Examples (Inspiration)
- Open Source Knowledge Base

— [www.knowledge-management-tools.net](https://www.knowledge-management-tools.net)

Source: [KM Tools](#)

Unsorted:

- [Enterprise Architecture \(EA\)](#)
- [. vs Information Management](#)
- [. vs Business Architecture](#)
- [Body of Knowledge](#)
- [Wiki vs Documents](#)
- [Dunning-Kruger Effect](#)

#### External links:

- [www.knowledge-management-tools.net](https://www.knowledge-management-tools.net)

[method](#), [requirements](#), [architecture](#), [projects](#), [dx](#)

See also [Information Management](#)

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